



**HEALTH OVERVIEW AND SCRUTINY COMMITTEE – 11  
SEPTEMBER 2013**

**REPORT OF THE NHS**

**IMPROVING EMERGENCY CARE**

**Purpose**

1. The purpose of this report is to enable members of the Health Overview and Scrutiny Committee to consider the NHS plans for improving emergency care in Leicestershire, with particular regard to arrangements for Winter 2013.

**Background**

2. The slides forming the presentation which will be made to the Committee at its meeting on 11 September are attached as Appendix A to this report.
3. Further information on specific issues addressed in the presentation has also been provided. This is appended as follows:-
  - Appendix B – NHS 111 Leicester, Leicestershire and Rutland Operational Management Plan
  - Appendix C – Minor Injuries Services Review.
4. The Rapid Improvement Plan for Emergency Care will be submitted to the Clinical Commissioning Group (CCGs) Boards on 10 September for approval. This report will be shared with the Committee once it has been considered by the Boards.

**Recommendation**

5. The Committee is recommended to consider any comments it wishes to make to the Clinical Commissioning Groups or the University Hospitals of Leicester NHS Trust (UHL). In addition, it is proposed that a report on the outcomes of the actions taken to improve emergency care, with particular regard to their impact over the winter period, be considered by the Committee in Spring 2014.

**Circulation under the Local Issues Alert Procedure**

None.

**Officers to Contact**

Rosemary Palmer  
Senior Committee Officer  
Tel 0116 305 6098  
Email: [rosemary.palmer@leics.gov.uk](mailto:rosemary.palmer@leics.gov.uk)

Anne Mitchell  
Senior Policy and Research Officer – Health Issues  
Tel 0116 305 7299  
Email [anne.mitchell@leics.gov.uk](mailto:anne.mitchell@leics.gov.uk)

**List of Appendices**

Appendix A – Presentation on Improving Emergency Care  
Appendix B – NHS 111 Leicester, Leicestershire and Rutland Operational Management Plan  
Appendix C – Minor Injuries Services Review.